neXService Self Service Kiosk

Enable the Digital Transformation in Smart Retail

www.nexcom.com
neXService
Self Service Kiosk

Rich Peripherals
Reliable P-Cap Touch
Flexible Mounting Kit

Crystal Clear View of Display
- High Brightness of improved viewing experience
- Optical Bonding\(^1\) to maximum dust & moisture protection
- Greater panel durability

\(^1\) nexService-1600 and nexService-2400

All-in-One Design
- P-Cap multi-touch with stable Intel® Celeron® J3455 platform
- Easy-open thermal printer to change paper roll easily
- Optional peripherals including barcode scanner, camera, NFC, RFID, EMV, MSR

Easy Maintenance
- Modular design to add components and upgrades.
- Four Steps for Wall-mount Rack Installation\(^2\)
- External USB and LAN port for flexible connectivity

\(^2\) nexService-2200 only
neXService Self Service Series Features

neXService-1600
- 15.6” TFT WXGA 10:16 table kiosk with Intel® Celeron® processor J3455
- 10 Points P-Cap multi-touch with IP65 protection on the front
- Built-in thermal printer, 1D/2D scanner

neXService-2200
- 21.5” TFT FHD 9:16 wall mount kiosk with Intel® Celeron® processor J3455
- 10 Points P-Cap multi-touch with slim bezel design
- Built-in thermal printer, 1D/2D scanner, camera
- Optional floor standing or wall mounting kit

neXService-2400
- 23.8” TFT FHD 9:16 table kiosk with Intel® Celeron® processor J3455
- 10 points P-Cap multi-touch with IP65 protection on the front
- Built-in thermal printer, 1D/2D scanner
- Optional floor stand

Self Ordering
- 15.6”, 21.5”, 23.8”

AI Checkout
- 15.6”, 23.8”

Queuing
- 15.6”, 21.5”, 23.8”

Hospitality
- 15.6”, 21.5”, 23.8”

Compact | Optical Bonding | P-Cap Touch | Barcode Scanner | Printer | Rich Peripherals | APP Ready
# neXService Series Specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>neXService-1600</th>
<th>neXService-2200</th>
<th>neXService-2400</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Configuration</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mainboard</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Processor</td>
<td>Intel® Celeron® processor J3455, 1.50GHz, 2M cache</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Memory</td>
<td>4GB DDR3L 1866 MHz, non-ECC and un-buffered memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Storage</td>
<td>64GB M.2 2242 Key M SSD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LCD Panel</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panel Size</td>
<td>15.6-inch LED panel</td>
<td>21.5-inch LED panel</td>
<td>23.8-inch LED panel</td>
</tr>
<tr>
<td>Resolution</td>
<td>768 (V) x 1366 (H)</td>
<td>1080 (V) x 1920 (H)</td>
<td>1080 (V) x 1920 (H)</td>
</tr>
<tr>
<td>Brightness</td>
<td>450 cd/m²</td>
<td>250 cd/m²</td>
<td>315 cd/m²</td>
</tr>
<tr>
<td>View Angle</td>
<td>80°/80°/75°/75°</td>
<td>89°/89°/89°/89°</td>
<td>89°/89°/89°/89°</td>
</tr>
<tr>
<td>Touch Panel</td>
<td>10 points P-Cap (projected capacitive touch), optical bonding</td>
<td>10 points P-Cap (projected capacitive touch), optical bonding</td>
<td>10 points P-Cap (projected capacitive touch), optical bonding</td>
</tr>
<tr>
<td>In Front Control</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>External I/O Interface</td>
<td>USB 2 x USB 2.0 type A</td>
<td>1 x Gigabit Ethernet</td>
<td>1 x 110–240V AC power inlet</td>
</tr>
<tr>
<td>Power Cord Socket</td>
<td>1 x 110–240V AC power inlet</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Power Button</td>
<td>1 x Power switch button</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mechanical &amp; Environmental</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dimension</td>
<td>252mm x 518mm x 230mm (W x H x D)</td>
<td>350mm x 824mm x 111mm (W x H x D)</td>
<td>338mm x 1486mm x 400mm (W x H x D)</td>
</tr>
<tr>
<td>Weight</td>
<td>10.5 kg.s</td>
<td>24 kg.s</td>
<td>30 kg.s</td>
</tr>
<tr>
<td>Operation System</td>
<td>Win 10 64-bit / Linux 4.1</td>
<td>Win 10 64-bit/Linux 4.1</td>
<td>Win 10 64-bit/Linux 4.1</td>
</tr>
<tr>
<td>Environment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operation Condition</td>
<td>0°C to +50°C / 10 to 90% without condensation</td>
<td>0°C to +50°C / 20 to 80% without condensation</td>
<td>0°C to +50°C / 10 to 90% without condensation</td>
</tr>
<tr>
<td>Storage Condition</td>
<td>-20°C to +60°C / 20 to 85% without condensation</td>
<td>-20°C to +60°C / 20 to 85% without condensation</td>
<td>-20°C to +60°C / 20 to 85% without condensation</td>
</tr>
<tr>
<td>Optional Accessories</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Thermal Printer</td>
<td>80mm standalone thermal printer with cutter 203 dpi and 180 mm/s supported</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1D/2D Barcode Scanner</td>
<td>640 x 480 CMOS</td>
<td>800 x 800 CMOS</td>
<td>640 x 480 CMOS</td>
</tr>
<tr>
<td>Face Camera</td>
<td>Optional, 2M-Pixel Full HD camera</td>
<td>Built-in, 2M-Pixel Full HD camera</td>
<td>Optional, 2M-Pixel Full HD camera</td>
</tr>
<tr>
<td>MSR/IC Card Reader</td>
<td></td>
<td>Optional, based on customer requirements</td>
<td>Optional, based on customer requirements</td>
</tr>
<tr>
<td>Payment Mount Bracket</td>
<td></td>
<td>Optional, based on customer requirements</td>
<td>Optional, based on customer requirements</td>
</tr>
<tr>
<td>More Options</td>
<td>Wi-Fi IEEE 802.11 a/b/g/n/ac (mini-PCie type) or 3G/LTE module (mini-PCie type)</td>
<td>Wi-Fi IEEE 802.11 a/b/g/n/ac (mini-PCie type) or 3G/LTE module (mini-PCie type) or floor stand or wall mount kit</td>
<td>Wi-Fi IEEE 802.11 a/b/g/n/ac (mini-PCie type) or 3G/LTE module (mini-PCie type) or floor stand kit</td>
</tr>
</tbody>
</table>

## Ordering Information
- **neXService-1600** (P/N: 10W50160000X0)
  - 15.6” WXGA LED P-CAP table kiosk
- **neXService-1600S** (P/N: 10W50160001X0)
  - 15.6” WXGA LED P-CAP table kiosk, pre-load self ordering software
- **neXService-1600Q** (P/N: 10W50160002X0)
  - 15.6” WXGA LED P-CAP table kiosk, pre-load queuing software package
- **neXService-1600H** (P/N: 10W50160003X0)
  - 15.6” WXGA LED P-CAP table kiosk, pre-load visitor sign-in software
- **neXService-1600A** (P/N: 10W50160004X0)
  - 15.6” WXGA LED P-CAP table kiosk, pre-load AI checkout camera kit and software
- **neXService-2200** (P/N: 10W50220000X0)
  - 21.5” FHD LED P-CAP kiosk
- **neXService-2200S** (P/N: 10W50220001X0)
  - 21.5” FHD LED P-CAP kiosk, pre-load self ordering software
- **neXService-2200Q** (P/N: 10W50220002X0)
  - 21.5” FHD LED P-CAP kiosk, pre-load queuing software
- **neXService-2200H** (P/N: 10W50220003X0)
  - 21.5” FHD LED P-CAP kiosk, pre-load visitor sign-in software
- **neXService-2400** (P/N: 10W50240000X0)
  - 23.8” FHD LED P-CAP kiosk
- **neXService-2400Q** (P/N: 10W50240001X0)
  - 23.8” FHD LED P-CAP kiosk, pre-load queuing software package
- **neXService-2400H** (P/N: 10W50240002X0)
  - 23.8” FHD LED P-CAP kiosk, pre-load visitor sign-in software
- **neXService-2400A** (P/N: 10W50240003X0)
  - 23.8” FHD LED P-CAP kiosk, pre-load AI checkout camera kit and software